

# Qantas offers new film industry baggage allowance

Qantas is pleased to offer your Agency the ability to request an additional complimentary baggage allowance for travelling customers who are Members of Screen Producers Australia.

This allows them to travel with a total of up to 3 bags per customer (rather than the standard allowance) with a weight allowance applicable to their class of travel and Frequent Flyer status.

## Eligibility

To be eligible for this offer, your customer must:

- Be Members of Screen Producers Australia and be able to prove membership at check-in
- Make the additional baggage request at least 3 business days prior to departure
- Have a booking to travel on Qantas or Qantaslink operated domestic flights, made through one of the following travel agencies:
  - Show Group - [showgroup.com.au](http://showgroup.com.au)
  - Stage and Screen - [stageandscreen.travel](http://stageandscreen.travel)
  - Travel Beyond - [travelbeyond.com.au](http://travelbeyond.com.au)
  - The Appointment Group - [appointmentgroup.com](http://appointmentgroup.com)

## How to book your customer's additional baggage allowance

Once the booking has been created, email [qantasagencyconnectfilmmusicbag@qantas.com.au](mailto:qantasagencyconnectfilmmusicbag@qantas.com.au). In your email, please include the customer's:

- Booking reference
- Screen Producers Australia membership number
- Type of equipment

### Groups or 10 or more customers:

For Groups or 10 or more customers, contact Qantas Group Sales on 13 26 24 and provide the following:

- Type of Group
- Booking reference
- Screen Producers Australia membership number
- Type of equipment



## Your customer

### Baggage allowance

This is applicable to domestic travel within Australia for Qantas flights with 'QF' flight number operated by Qantas and QantasLink flights.

Cabin/Tier	Standard baggage allowance	Film industry total baggage allowance
Economy	1 piece (max. 23kgs)	3 pieces (max. 23kgs / piece)
Business	2 pieces (max. 32kgs / piece)	3 pieces (max. 32kgs / piece)
Qantas Club members and Silver Frequent Flyers	1 piece (max. 32kgs)* or 2 pieces (max. 32kgs / piece)^	3 pieces (max. 32kgs / piece)
Gold Frequent Flyers	2 pieces (max. 32kgs / piece)	3 pieces (max. 32kgs / piece)
Platinum Frequent Flyers	2 pieces (max. 32kgs / piece)* or 3 pieces (max. 32kgs / piece)^	3 pieces (max. 32kgs / piece)

\* When travelling in Economy

^ When travelling in Business

- The additional baggage allowance is subject to aircraft loads and cannot be guaranteed.
- For customers whose permitted baggage allowance is 23kgs per piece, a heavy charge is payable at the airport if any piece of baggage exceeds this weight.
- Maximum weight of each piece cannot exceed 32kgs.
- Up to two (2) additional pieces of baggage can be pre-purchased on top of the film industry baggage allowance to meet the maximum of five (5) pieces per customer.
- Additional baggage allowance must be pre-purchased for all international flights booked in conjunction with domestic flights.
- Baggage on flights to Lord Howe Island is subject to specific restrictions.
- Your customer's Frequent Flyer number is to be entered into the booking prior to making a request for film industry additional baggage allowance.